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# INFORMED CONSENT IN-PERSON SERVICES DURING THE COVID-19 PUBLIC HEALTH CRISIS

Intuition Wellness Center believes deeply in the concept of community care. The safety, health and wellbeing of Intuition Wellness Center clients, team members and general public are paramount to everything we do. This document contains important information about in-person services during the COVID-19 Public Health Crisis, including protocols enacted by Intuition Wellness Center. This document serves as a supplement to the Consent to Treatment and represents an agreement between you and Intuition Wellness Center, PLLC. The term "client" represents children, adolescents, adults, couples, or families who are the identified clients receiving in-person services. "You" refers to "client" or, if the client is a minor, may also refer to a guardian.

### **DECISION TO MEET FACE-TO-FACE**

You and your provider have agreed to meet in person for some or all future appointments. If there is a resurgence of the pandemic or other health concerns arise, you and your provider will discuss concerns and, if necessary, Intuition Wellness or your provider may determine that additional sessions will be held via telehealth.

### RISKS OF OPTING FOR IN-PERSON SERVICES

You understand that by participating in inperson services, you are assuming a risk of exposure to the coronavirus. If you decide at any time that you would feel safer receiving treatment via telehealth, your provider will respect that decision, as long as it is feasible and clinically appropriate.

## RESPONSIBILITY TO MINIMIZE EXPOSURE

To receive in-person services, you agree to take the following precautions. If you do not adhere to these safeguards, your services may return to telehealth.

You understand and agree that you will:

- only attend in-person appointments if you are symptom-free, including lack of fever of 100 F or more and no mild to severe symptoms of cough, runny nose, shortness of breath/ difficulty breathing;
- notify your provider if you have contracted coronavirus or been exposed to a person diagnosed or with symptoms of coronavirus in the two weeks prior to your appointment (if you have a job that exposes you to other people who are infected, you will let your provider know);
- be pre-screened by a team member within a week of your in-person appointment;
- arrive 5 10 minutes before your appointment and wait in your car for a phone call from your provider;
- answer screening questions before entering the center;
- allow your provider to take your/your child's temperature;
- only bring those individuals deemed essential to the service with you to your appointment;
- wear a mask at all times when with your provider (ages 3 and up);
- wash hands upon entering and leaving the center and avoid touching your face; and,

 exit the premises immediately after completion of the service or at any point at which your presence isn't deemed necessary (in some cases, caregivers may not need to stay for the entirety of the appointment).

**Note:** Current precautions may change depending upon additionally published local, state and federal orders or guidelines.

# INTUITION WELLNESS CENTER'S COMMITMENT TO COMMUNITY WELLBEING

Safety precautions are posted in the office and available by email upon request. Precautions include, but are not limited to: staggered appointment days/times; sanitizing surfaces in provider rooms and in shared spaces after each in-person appointment; team member physical distancing, mask-wearing, and hand-washing. If a team member becomes ill, clients who may have been exposed will be notified immediately.

#### **CONFIDENTIALITY**

If you test positive for the coronavirus, Intuition Wellness Center may be required to notify local health authorities that you have been in the center. Reporting will only include the minimum information necessary for the authority's data collection and not include the details or reason(s) for the office visit.

### **BILLING AND INSURANCE**

Client contact with the administrative team has been conducted largely by phone and email to minimize exposure to the virus. You are encouraged to place a credit card on file, since there is no physical check in. If you prefer not to place a card on file, payment can be made over the phone on the day of service.

Insurance benefits vary according to a client's plan. Reimbursement for telehealth services is determined by insurance companies and applicable law. Intuition Wellness Center's billing expert notifies and assists clients with any billing, insurance coverage, and reimbursement changes as health insurance plans begin to end or possibly extend reimbursement of pandemic telehealth benefits in the coming weeks and months.

By signing this document, you agree to abide by the terms and conditions set forth in this agreement, including agreeing that Intuition Wellness Center may notify local authorities that you have been in the center without an additional signed release. This agreement can be revoked in writing at any time.

### I UNDERSTAND THAT MY TYPED NAME BELOW REPRESENTS MY ELECTRONIC SIGNATURE.

Client Name		Date of Birth
Client/Guardian Name	Signature of Client /Guardian	Date
Client/Guardian Name	Signature of Client/Guardian	Date