

INFORMED CONSENT

IN-PERSON SERVICES DURING THE COVID-19 PUBLIC HEALTH CRISIS

Intuition Wellness Center believes deeply in the concept of community care. The safety, health and wellbeing of Intuition Wellness Center clients, team members and the general public are paramount to everything we do. This document contains important information about in-person services during the COVID-19 Public Health Crisis, including protocols enacted by Intuition Wellness Center. This document serves as a supplement to the Consent to Treatment and represents an agreement between you and Intuition Wellness Center, PLLC. The term "client" represents children, adolescents, adults, couples, or families who are the identified clients receiving in-person services. "You" refers to "client" or, if the client is a minor, may also refer to a guardian.

DECISION TO MEET FACE-TO-FACE

You and your provider have agreed to meet in person for appointments. If there is a resurgence of the pandemic or other health concerns arise, you and your provider will discuss concerns and, if necessary, Intuition Wellness or your provider may determine that additional sessions will be held via Telehealth.

RISKS OF OPTING FOR IN-PERSON SERVICES

You understand that by participating in in-person services, you are assuming a risk of exposure to COVID-19. If you decide at any time that you would feel safer receiving treatment via Telehealth, your provider will respect that decision, as long as it is feasible and clinically appropriate.

RESPONSIBILITY TO MINIMIZE EXPOSURE

To receive in-person services, you agree to take the following precautions.

You understand and agree that you will:

- only attend in-person appointments if you are symptom-free, including lack of fever of 100 F or more and no mild to severe symptoms of cough, runny nose, shortness of breath/difficulty breathing;
- notify your provider if you have contracted COVID-19 or been exposed to a person diagnosed or with symptoms of COVID-19 in the two weeks prior to your appointment (if you have a job that exposes you to other people who are infected, you will let your provider know);
- limit the number of family members you bring with you to your appointment;
- arrive 5 - 10 minutes before your appointment; you may wait for your appointment in the office, outside, or wait in your car for a phone call from your provider;
- answer COVID-19 screening questions;
- allow your/your child's temperature to be taken;
- wear a mask at all times when in the office shared spaces (ages 3 and up);
- wash hands upon entering and leaving the center and avoid touching your face; and,
- exit the premises immediately after completion of the service.

Note: Current precautions may change depending upon additionally published local, state and federal orders or guidelines.

**INTUITION WELLNESS CENTER'S
COMMITMENT TO COMMUNITY WELLBEING**

Safety precautions are posted in the center and available by email upon request. Precautions include, but are not limited to: staggered in-office appointment days/times; sanitizing surfaces; physical distancing where possible; mask-wearing and hand-washing. If a team member becomes ill, clients who may have been exposed will be notified immediately.

CONFIDENTIALITY

If you test positive for COVID-19, Intuition Wellness Center may be required to notify local health authorities that you have been in the center. Reporting will only include the minimum information necessary for the authority's data collection and not include the details or reason(s) for the office visit.

BILLING AND INSURANCE

Payment is due on the day of service. You are encouraged to place a credit card on file as the administrative team may not be physically

present during your visit. If you choose not to place a card on file, please call the office to make payment over the phone on the day of service.

Insurance reimbursement for telehealth vs. in-office services is determined by the insurance companies and applicable law. Be advised that a quote of eligibility and benefits is not a guarantee of payment. All benefit payments are subject to eligibility, medical necessity, and the terms, conditions, limitations, exclusions, and payment levels of your particular health benefit plan at the time the services are rendered. Intuition Wellness can only accept the eligibility and benefits provided by your insurance at the time of our inquiry and upon receipt of the Explanation of Benefits.

****Please check with your health care insurance regarding any reimbursement changes as plans begin to end temporary measures in the coming weeks and months. Note also that reimbursement for in-office visits may differ from telehealth visits.****

By signing this document, you agree to abide by the terms and conditions set forth in this agreement, including agreeing that Intuition Wellness Center may notify local authorities that you have been in the center without an additional signed release. This agreement can be revoked in writing at any time.

I UNDERSTAND THAT MY TYPED NAME BELOW REPRESENTS MY ELECTRONIC SIGNATURE.

Client Name Date of Birth

Client/Guardian Name Signature of Client /Guardian Date

Client/Guardian Name Signature of Client/Guardian Date